**Written Entry Form**

For Internet Services Providers offering broadband to businesses. Entrants must be an ISP that provides business-grade connectivity. While speeds are an important part of the category, it also takes account of overall service levels, packages, performance and more.

Thinkbroadband testing data will be used to determine the shortlist for the category. The data will also inform the judging which will also take account of publicly available data from other sources such as Ofcom and trustpilot where possible.

**Please fill out this written entry form (keep the document size to no more than two pages of A4 - minimum size font: Arial 10) and send to awards@ispa.org.uk by end of play on 3rd July 2022.**

**Company name**

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**How do your services and packages offer good value?**

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**What investment and innovation have you made in your technology over the last year?**

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**What additional managed services do you provide?**

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**Which infrastructure and technology partners do you utilise?**

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**How has your customer base developed in the last 12 months?**

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**How do you support different kinds of businesses? (eg SMEs vs large corporates)**

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**How do you ensure a resilient and reliable service for businesses?**

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**What contract options and flexibility do you offer business customers?**

**What are the key features of your customer service and technical support?**

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