**Written Entry Form**

This category is for Internet Services Providers offering broadband to enterprise-sized businesses. Entrants must be an ISP that provides business-grade connectivity. While speeds are an important part of the category, it also takes account of overall service levels, packages, performance and more.

For the purposes of this entry, an enterprise sized business, is a large organisation that operates with either 250+ employees or £50 million revenues across one or multiple sites throughout the UK and requires significant data volumes.

If your organisation provides services to both SMEs and enterprise organisations then please tailor your answer to specifically reference how your organisation delivers services to enterprise customers only.

Thinkbroadband testing data will be used to determine the shortlist for the category. The data will also inform the judging which will also take account of publicly available data from other sources such as Ofcom and trustpilot where possible.

**Please fill out this written entry form (keep the document size to no more than two pages of A4 - minimum size font: Arial 10) and send to awards@ispa.org.uk by end of play on Monday 1st July 2024.**

**Company name**

|  |
| --- |

**How do your services and packages offer good value for large scale enterprise?**

|  |
| --- |

**What investment and innovation have you made in your technology over the last year?**

|  |
| --- |

**What additional services do you offer to enterprise that differentiate your services against the market?**

|  |
| --- |

**Why does your business services scale well for large corporations?**

|  |
| --- |

**How has your customer base developed in the past 12 months?**

|  |
| --- |

**How do you ensure resilient, reliable and secure services for businesses?**

|  |
| --- |

**What contract options and flexibility do you offer?**

|  |
| --- |

**What are the key features of your customer services and technical support?**

|  |
| --- |

**What are your enterprise customer satisfaction levels? (please feel free to provide evidence)**

|  |
| --- |