Access to reliable good quality technology, and being equipped with the skills to be able to make the most of our digitally connected world, are no longer luxuries - they are essential for all of us. However, by some estimates up to 8.5 million individuals lack basic digital skills and 3.7 million families fall below the Minimum Digital Living Standard, facing barriers such as limited internet connectivity, outdated devices, and insufficient digital literacy support. Recently, a heightened burden has been placed on industry to overcome these hurdles and we believe that organisations who have gone above and beyond to improve digital inclusion are deserving of recognition for their contributions.

We want to highlight the good work being done by industry to fix the digital divide and help those in need stay or become connected. We want to hear about strategies that you have implemented and the impact you have made. It could be improving digital literacy, solving digital poverty, providing key equipment that has enabled people to get online or unlocking digital to change lives for the better.

To enter, please fill out this written entry form (keep the document size to no more than two pages of A4 - minimum size font: Arial 10) and send to [awards@ispa.org.uk](mailto:awards@ispa.org.uk) by 5th September 2025.

**Contact details**

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**Organisation**

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**Provide a short paragraph as to why your entry showcases outstanding commitment to improving Digital Inclusion. (100 words)**

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**Please provide a case study of no more than 500 words on how you helped improve digital inclusion in the past 12 months and represented our industry as an enabler of digital inclusion. The judging will consider the measurable impact you had on people’s lives, the investment your organisation made, the reach of your campaign and demographics you supported, and other supporting material, such as quotes and statistics that outline how people benefitted from your campaign.**

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